

How Do I Use the isolved People Cloud Claude Connector?

Access your time off balances, submit requests, view your paychecks, and review your benefits directly from Claude using the isolved People Cloud Claude Connector.

Overview

The isolved People Cloud Claude Connector lets you access your HR time off information directly inside Claude, the AI assistant you may already use for other tasks. You can check your time off balances, view scheduled and pending requests, submit new time off requests, and plan around company holidays. You can also view your pay history and paycheck detail and review your current benefits enrollment, all within a Claude conversation.

This article is for employees who want to set up the connector, understand what it can do, and troubleshoot common issues.

Getting Started

Account and Subscription Requirements

You need two things to use the connector:

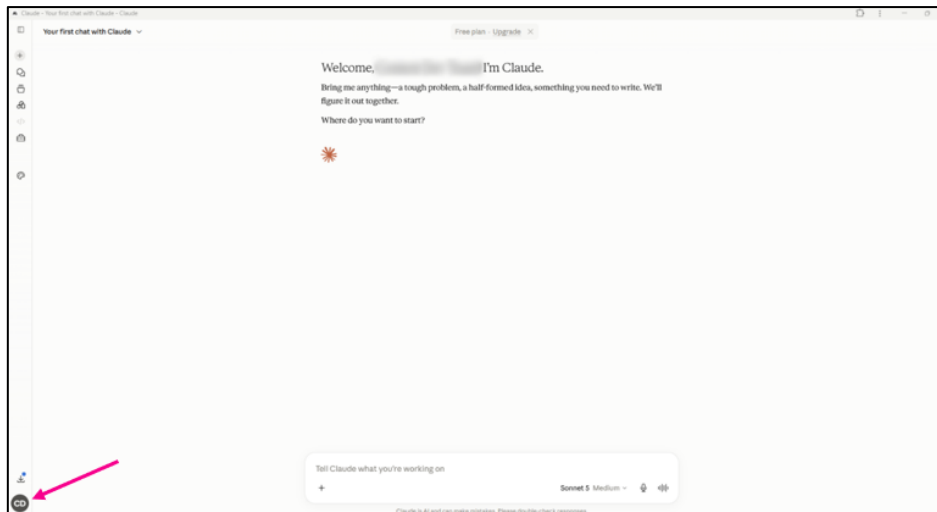
- An active isolved employee account through your employer. The connector works on the web, desktop, and mobile versions of Claude.
- Although not required, isolved recommends the use of an Anthropic Enterprise account in conjunction with isolved services. Customers using a personal Claude account should be aware that training is enabled by default. It is your responsibility to turn off this setting if desired. For information about how to disable this training, please view the [Disabling AI Training from Anthropic/Claude](#) section of this article.
- You are responsible for all inputs and outputs (prompts and responses) when using AI Functionalities, including reviewing and verifying all outputs before acting on them.
- Use of AI products and services is subject to isolved's Use of Artificial Intelligence [Privacy Policy](#). For Anthropic's policies, visit [Anthropic's Trust Center](#).

Disabling AI Training from Anthropic/Claude

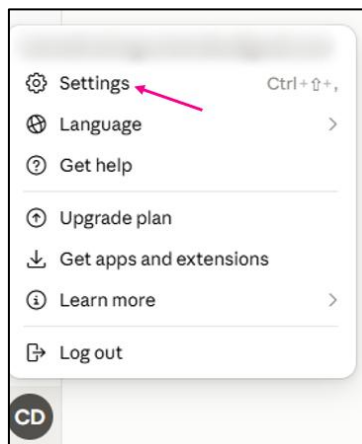
If using a personal Claude account, follow the steps below to disable AI training.

Disabling AI Training on a Desktop

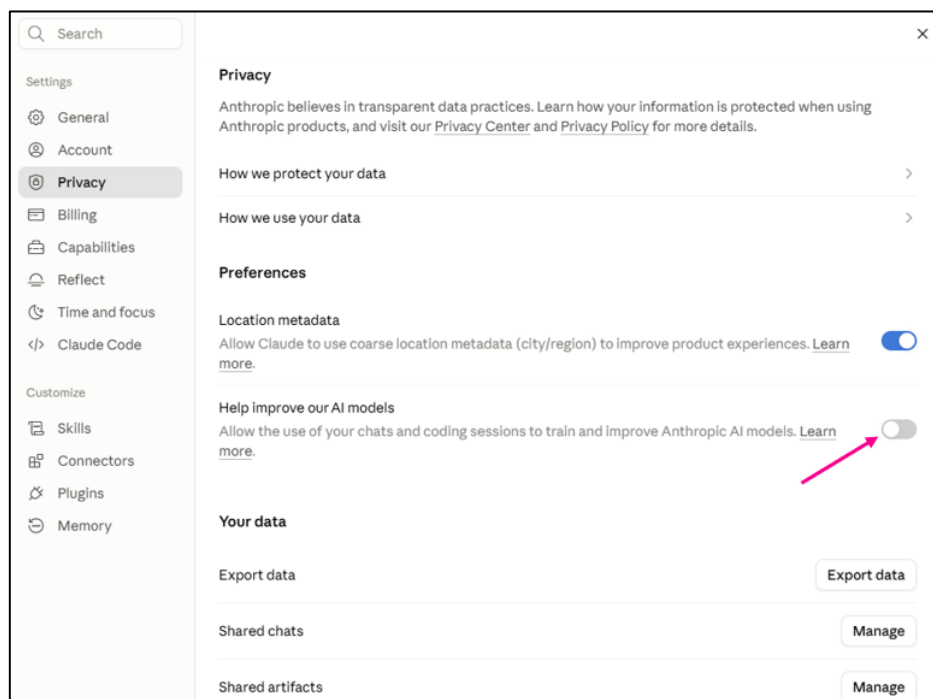
- Sign in to your Claude account and click your profile/account icon in the bottom left.



- Select Settings.

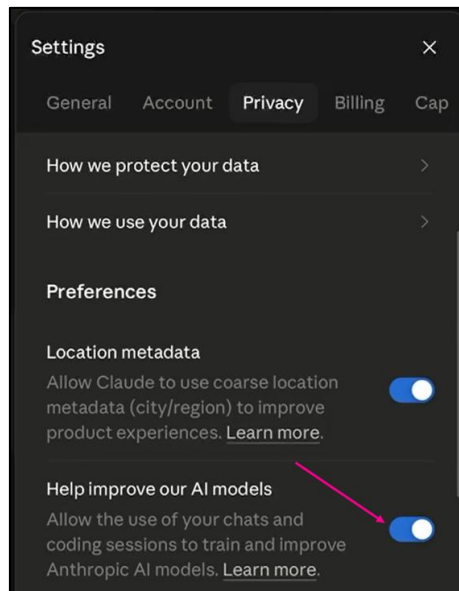


- Select Privacy.
- Locate Help improve our AI models and select the toggle to turn it off.



Disabling AI Training on a Mobile Device

- Open the Claude app > profile/menu > Settings.
- Go to Privacy.
- Turn off Help improve our AI models.



Cost

There is no additional fee for employees. The connector is included at no extra cost for clients who have the mobile app included in their isolated implementation.

Employer Setup

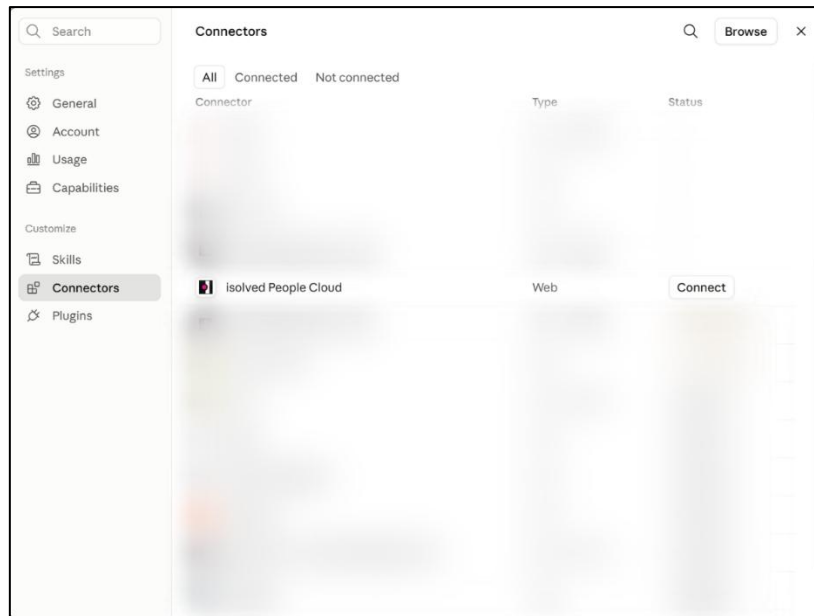
The **Claude Connection** legal service has been automatically enabled for your organization; no admin setup is required to get started. If you have trouble connecting, check with your HR team to confirm the connector has not been disabled for your organization.

How To Set Up the Connector

Connecting isolated to Claude

Follow these steps to connect the isolated People Cloud Connector for Claude:

- In Claude, click your profile icon in the bottom left and select **Settings**.
- Click **Connectors**, then **Browse connectors**.
- Find **isolated People Cloud** and click **Connect**.



- Sign in with your normal isolved username and password.
- Review the consent screen, which lists exactly what Claude can access on your behalf, and approve to continue.
- The connector is now active for your account.

Sign-In Duration

Your sign-in stays active for 30 days. After that, you will be prompted to sign in to isolved again using the same steps. Your previous setup, preferences, and request history are all preserved.

Enabling the Connector in a Conversation

In your Claude chat window, click **Search and tools** in the bottom left and toggle the **isolved People Cloud** switch on. Then type your question and Claude will use your isolved data when responding.

Disconnecting the Connector

Go to **Settings > Connectors** in Claude, click the menu next to **isolved People Cloud**, and select **Disconnect**. This removes Claude's access to your isolved data immediately. Any time off requests you already submitted stay in isolved and continue through their normal approval process.

What You Can Do

Example Requests

Here are some examples of what you can ask Claude using the connector:

- "How much vacation do I have left?"
- "What time off do I already have scheduled?"
- "Request next Friday off."
- "Did my vacation request get approved?"
- "I want to take a week off in July. What would that look like against my balance?"
- "My kid is sick. I need tomorrow off."

- "What did my last paycheck look like?"
- "How much was taken out for taxes on my last check?"
- "Can I get a PDF of my pay stubs from this year?"
- "What health plan am I enrolled in, and who's covered?"
- "How much am I paying per paycheck for my benefits?"
- "Show me my company contacts and manager?"
- "Show me my personal contacts"
- "Who are my beneficiaries"
- "Show me my notifications"
- "What time notifications do I have?"
- "Update my personal email address"
- " Remove John Smith as my emergency contact"

Data the Connector Can Access

The connector works only with your own information. It can read your time off, pay, and benefits data, and it can create and cancel your own time off requests. Payroll and benefits are read-only, so nothing in those areas can be changed through Claude. The connector cannot access your manager's data, your coworkers' data, or any other area in isolved.

Here is exactly what the connector can read, create or submit, and cancel:

- Your time off balances: Read only
- Your standard schedule: Read only
- Your existing requests: Read only
- New time off requests: Create/Submit only
- Pending time off requests: Read, Create/Submit, and Cancel
- Company holidays: Read only
- Company Contacts: Read Only
- Personal Information: Update Name, Phone Number and Personal Email Address
- Personal Contacts: Update and Remove Emergency Contacts
- Manager or team data: Not accessible
- Your pay history and paycheck detail: Read only
- Your benefits enrollment: Read only
- Notifications: View/ Mark Notifications as Read
- Other HCM data or areas of isolved: Not accessible

Submitting a Time Off Request

Claude always confirms the leave type, hours, and dates with you before submitting anything. You must explicitly confirm before any request is sent. Once submitted, your request follows your employer's normal isolved approval workflow; your manager is notified the same way they would be if you submitted directly in isolved.

How Hours Are Calculated

The connector reads your standard daily hours from isolved and uses that as the baseline. For example, if you work a 10-hour day, Claude will propose 10 hours when you ask for a day off, not 8. Claude will still confirm the hours with you before submitting.

Leave Types

Claude does not automatically select a leave type. Every employer configures leave types differently (Vacation, Sick, Personal, Floating Holiday, Family Care, and many custom types). Claude will list the leave types available to you and ask you to choose, so you never accidentally submit against the wrong type.

Requesting More Time Off Than You Have

Claude will catch this and let you know how many hours you have available. You can adjust the hours, choose a different leave type, or reconsider the dates.

After You Submit a Request

Your request enters your employer's normal approval workflow, your manager is notified, and you can check the status in Claude or in isolved directly.

Canceling a Request

You can cancel a pending request through Claude. To cancel an approved request, contact your HR team directly.

Viewing Your Pay

You can ask Claude about your pay history and look at the detail of any paycheck. Claude reads this information from isolved. It cannot change your pay, your direct deposit, or your tax setup through the connector.

Claude can show you:

- Your paychecks by year, with no limit on how far back your history goes
- A full breakdown of any check, including gross pay, net pay, check date, and pay period
- Earnings, deductions, and your federal and state tax withholding, explained in plain language
- Your direct deposit split, with account numbers masked to the last four digits
- Current and year-to-date totals, plus month-, quarter-, and prior-to-date totals when you ask
- A downloadable PDF of one or more of your pay stubs

For your security, some information is never shared with Claude, including your full Social Security number and full bank account numbers. Voided checks are not shown, and garnishment detail appears only if you specifically ask for it.

Viewing Your Benefits

You can ask Claude about the benefits you are enrolled in. Claude reads this information from isolved. It cannot enroll you in a plan or change your elections through the connector.

Claude can show you:

- The plans you are enrolled in, plus any plans your employer pays for in full
- Your coverage level (for example, Employee Only or Employee + Family), provider, and plan and group IDs
- What each plan costs you per paycheck and per year
- Who is covered under each plan
- Your beneficiaries and their allocation percentages
- Prior-year coverage when you ask for it

By default, Claude shows your current, active plans. Waived plans and past coverage appear only when you ask. Sensitive details about your beneficiaries and dependents, such as Social Security numbers, dates of birth, and addresses, are never shared with Claude.

Claude Accuracy

Claude is a powerful tool but not perfect. A few habits that help:

- Review what Claude proposes before confirming any submission.
- Check your balance after a submission to confirm the request went through correctly.
- Use isolved directly for anything where you need absolute certainty.

Troubleshooting

Connection Issues

If you cannot connect, work through these steps in order:

- Your 30-day sign-in may have expired. Click **Connect** next to **isolved People Cloud** in your Claude settings and sign in again. Your previous setup and history are preserved.
 - Make sure you are signed into Claude before adding the connector.
 - If you previously disconnected the connector, you will need to reconnect using the setup steps above.
 - If your organization has disabled the connector, you will not be able to connect. Check with your HR team.

Language Support

The connector responds in the language you use, as long as Claude supports that language. See Anthropic's multilingual support documentation for the full list.

FAQs

Do I need a paid Anthropic Enterprise/Claude subscription to use the connector?

- Although not required, isolved recommends the use of an Anthropic Enterprise account in conjunction with isolved services. Customers using a personal Claude account should be aware that training is enabled by default. It is your responsibility to turn off this setting if desired. You are responsible for all inputs and outputs (prompts and responses) when using AI Functionalities, including reviewing and verifying all outputs before acting on them.
- Use of AI products and services is subject to isolved's Use of Artificial Intelligence [Privacy Policy](#). For Anthropic's policies, visit [Anthropic's Trust Center](#).

Will Claude submit a time off request without my confirmation?

- No. Claude always confirms the leave type, hours, and dates with you before submitting anything. You must explicitly approve before any request is sent.

Can Claude access my payroll or benefits information?

- Yes. You can view your own pay history, paycheck detail, and benefits enrollment through Claude. Payroll and benefits are read-only, so Claude can show you this information but cannot change your pay, direct deposit, tax setup, or benefit elections. The connector still only ever accesses your own data, never your manager's or coworkers' data.

What happens to my submitted requests if I disconnect the connector?

- Any time off requests you already submitted stay in isolved and continue through their normal approval process. Disconnecting only removes Claude's ability to access your data going forward.

Who do I contact for help?

- For questions about the connector or your isolved account, contact isolved support at www.isolvedhcm.com/contact.
- For questions about Claude or your Anthropic subscription, contact Claude support at support.claude.com.